



SETUP FORM

COMPANY NAME: _____

COMPANY ADDRESS: _____

COMPANY PHONE: _____ COMPANY FAX: _____

COMPANY EMAIL: _____

(CIRCLE ONE) TYPE OF HARWARE: _____

NUMBER OF TERMINALS: _____

(CIRCLE ONE) ONSITE INSTALL: Yes NO

(CIRCLE ONE) TYPE OF BUSINESS: QUICK SERVICE FAST CASUAL

(CIRCLE ONE) MENU INSTALL: YES (requires menu to be in the form of a spreadsheet) NO

HOURS OF BUSINESS: _____

ESTIMATED NUMBER OF MENU ITEMS: _____

ESTIMATED NUMBER OF MODIFIER GROUPS: _____

ESTIMATED NUMBER OF MODIFIERS: _____

(CIRCLE ONE) CREDIT CARD PROCESSING INTEGRATION: YES NO

Disclaimer: POSqx onsite installers are only there to put the system together, boot the system and then contact the POSqx tech department. Installers do not train or do any other services that are not other wise written or agreed to by an authorized officer of the company.

Make sure the following items are ready upon arrival of the installer or your installation will have to be rescheduled and could require additional fees.

- a. One 2 plug power outlet and 1 power strip are required with in 3ft from the POS terminal, or extension cords must be supplied.
- b. Ethernet port for cat5 cable must be with in 3 ft of the terminal, or an additional cat5 cable must be supplied to reach.
- c. Any holes required for cabling must be cut in before the onsite installer arrives.
- d. Optional: have a UPS battery back up ready for installation

By signing this agreement you agree to all terms and conditions

OWNER/OFFICE NAME: _____

SIGNATURE: _____

**Read Carefully, this only applies to onsite installations;

- Return Trip (per tech) = \$150.00 per store/location– with a min. charge of \$150.00 (for reasons beyond our control or out of scope)
- Install Delay Fee = \$50 (if we're notified less than 3 days prior to install date & have to push back install - i.e. equipment not there)
- Turn away Fee = \$250 per tech (we are not able to do install that day for any reason and have already arrived onsite)
- Expedite Fee = \$85 (to move up an install from scheduled date or if we are given less than 5 business days notice prior to install)
- Cancellation Fee = \$75 (to completely cancel a store's install if less than 5 days prior to install date)
- Delay Wait Time = \$85 per hour/per tech (billed in 15 min increments)

EXISTING EQUIPMENT

EQUIPMENT MANUFACTURE: _____

MODEL: _____

SCREEN SIZE: _____

PRINTER MODEL: _____

PRINTER CONNECTION TYPE: _____

DOES THE PRINTER HAVE OPOS DRIVERS?_ YES NO

KITCHEN PRINTER MODEL: _____

KITCHEN PRINTER CONNECTION TYPE: _ SERIAL USB

CASH DRAWER MODEL: _____

CASH DRAWER CONNECTION TYPE: SERIAL USB

PLEASE READ CAREFULLY

POSQX is not responsible for your hardware, and warranties no installation guarantees. You are responsible for any and all connections of peripherals. Check with your manufacture if you are not sure your hardware is OPOS compatible. Any failure of hardware during POSQX installation is completely your responsibility and you can not hold POSQX responsible for any hardware failures. No menu installations can be refunded due to hardware compatibility issues.

CUSTOMERS NAME: _____

CUSTOMERS SIGNATURE: _____ DATE: _____